# IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Ginzboorg et al.

Examiner:

UNKNOWN

Serial No.:

TO BE ASSIGNED

Group Art Unit:

TO BE ASSIGNED

Filed:

April 17, 2001

Docket No.:

796.389USW1

Title:

SERVICE CONTROL IN A TELECOMMUNICATIONS NETWORK

CERTIFICATE UNDER 37 C.F.R. 1.10:

'Express Mail' mailing number:

EL733008479US

Date of Deposit: April 17, 2001

The undersigned hereby certifies that this Transmittal Letter and the paper or fee, as described herein, are being deposited with the United States Postal Service 'Express Mail Post Office To Addressee' service under 37 CFR 1.10

and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231

y: Kari Arnold

## PRELIMINARY AMENDMENT

Box Patent Application Assistant Commissioner for Patents Washington, D.C. 20231

Dear Sir:

Please enter the following preliminary amendment into the above-referenced application.

# **ABSTRACT**

Please insert the attached abstract into the application as the last page thereof.

#### **CLAIMS**

Please amend claims 3,5,12 and16 as follows. A clean copy of the entire set of claims is included below. A marked up copy of the amended claims is included in Appendix A.

1. A method for controlling service provision in a telecommunications network including customer terminals (CT), used by customers for receiving services,

at least one server (SP) for offering services to the customers, and control means (CU) for controlling the provision of the service to a customer, the method comprising the steps of

- providing the service by transmitting information to the customer terminal,
- making customer-specific payments for the service and sending information about said payments to the control means,

characterized by

- informing the control means of the current price of the services,
- maintaining at least one control parameter whose value is dependent on service price data and on payment data,
  - comparing the value of the control parameter to a first threshold (TT), and
- stopping the provision of the service when the value of the control parameter has reached the first threshold.
- 2. A method according to patent claim 1, characterized by
  - maintaining at least two control parameters,
  - determining at least one threshold for each control parameter, and
- stopping the service when the value of a certain control parameter exceeds a certain first threshold corresponding to that control parameter.
- 3. (Amended) A method according to patent claim 1, c h a r a c t e r i z e d by comparing the value of one control parameter to a second threshold (NT) and sending a notification to the customer terminal (CT) when the value of the control parameter reaches the second threshold.
- 4. A method according to patent claim 3, c h a r a c t e r i z e d in that said one control parameter is the control parameter whose value is used to stop the service, whereby said second threshold is smaller than said first threshold.
- 5. (Amended) A method according to patent claim 1, c h a r a c t e r i z e d by using a control parameter which represents the debt incurred by the customer.
- 6. A method according to patent claim 4, character i zed by calculating the value of the control parameter after each payment, comparing the control parameter to a third threshold (ADT) and sending a notification to the customer terminal when the value of the control parameter has reached said third threshold.
- 7. A method according to patent claim 1, c h a r a c t e r i z e d by using a control parameter which represents the amount of time that the customer has been in debt to the service provider.
- 8. A method according to patent claim 1, c h a r a c t e r i z e d by using a control parameter which represents the ratio of the duration during which the customer

has been in debt to the service provider to the duration during which the customer has not been in debt to the service provider.

- 9. A method according to patent claim 1, characterized by
  - maintaining a first and second control parameter,
- determining at least one threshold value for both control parameters so that one of the parameter-specific values represents a stop value,
- stopping the service when the value of either control parameter reaches the stop value corresponding to it.
- 10. A method according to patent claim 9, c h a r a c t e r i z e d in that the first control parameter represents the debt incurred by the customer and a second control parameter represents the amount of time that the customer has been in debt to the service provider.
- 11. A method according to patent claim 1, character ized by
  - maintaining a first and second control parameter,
- determining a first threshold for the first control parameter and a second threshold for the second control parameter,
- changing the first threshold value when the value of the second control parameter exceeds the second threshold value, and
- stopping the service when the value of the first control parameter reaches the first threshold value.
- 12. (Amended) A method according to patent claim 1, c h a r a c t e r i z e d by changing the price of the service on the basis of the value of a control parameter.
- 13. A method according to patent claim 12, c h a r a c t e r i z e d by changing the price of the service on the basis of the value of the control parameter which is used to stop the service.
- 14. A method according to patent claim 1, character i zed by determining the value of the control parameter on the basis of the current service session only.
- 15. A method according to patent claim 1, c h a r a c t e r i z e d by storing data concerning the service session of the customer and using the data relating to at least one previous service session of the current customer when determining the value of the control parameter during the current service session.
- 16. (Amended) A method according to patent claim 1, c h a r a c t e r i z e d by using timers to indicate when the value of a control parameter will reach a threshold value.
- 17. A method according to patent claim 1, c h a r a c t e r i z e d by

- calculating the value of the control parameter periodically at predetermined moments of time,
- storing the changes in the service price, which occur between two consecutive moments, and the moments of time corresponding to each change, and
- using the stored information when calculating the value of the control parameter.
- 18. A method according to patent claim 1, c h a r a c t e r i z e d by calculating the value of the control parameter periodically and also when the price of the service changes and when a payment is received.
- 19. A method according to patent claim 1 in a network where several information flows are transmitted to a customer, c h a r a c t e r i z e d by
- maintaining a control parameter and a threshold for each of the information flows, and
- stopping said information flows if the control parameter value of at least one of the information flows reaches the threshold corresponding to it.
- 20. A method according to patent claim 1 in a network where several information flows are transmitted to a customer, c h a r a c t e r i z e d by
- maintaining a control parameter and a threshold for each of the information flows, and
- stopping only a single information flow when the control parameter value of said flow reaches the corresponding threshold.
- 21. A method according to patent claim 1 in a network where one information flow is transmitted to several customers, c h a r a c t e r i z e d by
  - maintaining customer-specific thresholds,
  - maintaining customer group-specific thresholds, and
- choosing the values of said thresholds so that the information flow to the customer can be stopped before the information flow to the entire customer group is stopped.
- 22. A method according to patent claim 1 in a network where one information flow is transmitted to several customers, c h a r a c t e r i z e d by storing data concerning the service session of a customer group and using the data relating to at least one previous service session of the current customer group when determining the value of the control parameter during the current service session.
- 23. A system for controlling service provision in a telecommunications network including customer terminals (CT), used by customers for receiving services, at least

one server (SP) for offering services to the customers, and control means (CU) for controlling the provision of the service to a customer, the system comprising

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- first means (SP) for providing the service by transmitting information to the customer terminal,
- second means (CT) for making customer-specific payments for the service and sending information about said payments to the control means,
- charact er iz ed in that the system further comprises third means (SP) for informing the control means of the current price of the service, and that said control means comprise
- first control means (CHL) for maintaining at least one control parameter whose value is dependent on service price data and on payment data,
- comparison means (CHL) for comparing the value of a control parameter to a first predetermined threshold value (TT), and
- second control means (CHL, CLU2) for stopping the provision of the service when the value of the control parameter has reached the first threshold.

### **REMARKS**

The above preliminary amendment is made to insert an abstract page into the application and to remove multiple dependencies from claims 3,5,12 and 16.

Applicant respectfully requests that this preliminary amendment be entered into the record prior to calculation of the filing fee and prior to examination and consideration of the above-identified application.

If a telephone conference would be helpful in resolving any issues concerning this communication, please contact Applicant's attorney of record, Michael B. Lasky at 952-912-0527.

Respectfully submitted,

Altera Law Group, LLC 6500 City West Parkway, Suite 100 Minneapolis, MN 55344-7701 (952),912-0527

Date: April 17, 2001

By: Michael B. Lasky

Reg. No. 29,555 MBL/jsa

# Appendix A Marked Up Version of the Amended Claims

- 1. A method for controlling service provision in a telecommunications network including customer terminals (CT), used by customers for receiving services, at least one server (SP) for offering services to the customers, and control means (CU) for controlling the provision of the service to a customer, the method comprising the steps of
  - providing the service by transmitting information to the customer terminal,
- making customer-specific payments for the service and sending information about said payments to the control means,
  - characterized by
  - informing the control means of the current price of the services,
- maintaining at least one control parameter whose value is dependent on service price data and on payment data,
  - comparing the value of the control parameter to a first threshold (TT), and
- stopping the provision of the service when the value of the control parameter has reached the first threshold.
- 2. A method according to patent claim 1, characterized by
  - maintaining at least two control parameters,
  - determining at least one threshold for each control parameter, and
- stopping the service when the value of a certain control parameter exceeds a certain first threshold corresponding to that control parameter.
- 3. (Amended) A method according to patent claim 1 [or 2], c h a r a c t e r i z e d by comparing the value of one control parameter to a second threshold (NT) and sending a notification to the customer terminal (CT) when the value of the control parameter reaches the second threshold.
- 4. A method according to patent claim 3, c h a r a c t e r i z e d in that said one control parameter is the control parameter whose value is used to stop the service, whereby said second threshold is smaller than said first threshold.
- 5. (Amended) A method according to patent claim 1 [or 2], c h a r a c t e r i z e d by using a control parameter which represents the debt incurred by the customer.
- 6. A method according to patent claim 4, character i zed by calculating the value of the control parameter after each payment, comparing the

control parameter to a third threshold (ADT) and sending a notification to the customer terminal when the value of the control parameter has reached said third threshold.

- 7. A method according to patent claim 1, c h a r a c t e r i z e d by using a control parameter which represents the amount of time that the customer has been in debt to the service provider.
- 8. A method according to patent claim 1, c h a r a c t e r i z e d by using a control parameter which represents the ratio of the duration during which the customer has been in debt to the service provider to the duration during which the customer has not been in debt to the service provider.
- 9. A method according to patent claim 1, character i zed by
  - maintaining a first and second control parameter,
- determining at least one threshold value for both control parameters so that one of the parameter-specific values represents a stop value,
- stopping the service when the value of either control parameter reaches the stop value corresponding to it.
- 10. A method according to patent claim 9, c h a r a c t e r i z e d in that the first control parameter represents the debt incurred by the customer and a second control parameter represents the amount of time that the customer has been in debt to the service provider.
- 11. A method according to patent claim 1, character i zed by
  - maintaining a first and second control parameter,
- determining a first threshold for the first control parameter and a second threshold for the second control parameter,
- changing the first threshold value when the value of the second control parameter exceeds the second threshold value, and
- stopping the service when the value of the first control parameter reaches the first threshold value.
- 12. (Amended) A method according to patent claim 1 [or 2], c h a r a c t e r i z e d by changing the price of the service on the basis of the value of a control parameter.
- 13. A method according to patent claim 12, c h a r a c t e r i z e d by changing the price of the service on the basis of the value of the control parameter which is used to stop the service.
- 14. A method according to patent claim 1, character i zed by determining the value of the control parameter on the basis of the current service session only.

- 15. A method according to patent claim 1, c h a r a c t e r i z e d by storing data concerning the service session of the customer and using the data relating to at least one previous service session of the current customer when determining the value of the control parameter during the current service session.
- 16. (Amended) A method according to patent claim 1 [or 3], c h a r a c t e r i z e d by using timers to indicate when the value of a control parameter will reach a threshold value.
- 17. A method according to patent claim 1, characterized by
- calculating the value of the control parameter periodically at predetermined moments of time,
- storing the changes in the service price, which occur between two consecutive moments, and the moments of time corresponding to each change, and
- using the stored information when calculating the value of the control parameter.
- 18. A method according to patent claim 1, c h a r a c t e r i z e d by calculating the value of the control parameter periodically and also when the price of the service changes and when a payment is received.
- 19. A method according to patent claim 1 in a network where several information flows are transmitted to a customer, c h a r a c t e r i z e d by
- maintaining a control parameter and a threshold for each of the information flows, and
- stopping said information flows if the control parameter value of at least one of the information flows reaches the threshold corresponding to it.
- 20. A method according to patent claim 1 in a network where several information flows are transmitted to a customer, c h a r a c t e r i z e d by
- maintaining a control parameter and a threshold for each of the information flows, and
- stopping only a single information flow when the control parameter value of said flow reaches the corresponding threshold.
- 21. A method according to patent claim 1 in a network where one information flow is transmitted to several customers, c h a r a c t e r i z e d by
  - maintaining customer-specific thresholds,
  - maintaining customer group-specific thresholds, and
- choosing the values of said thresholds so that the information flow to the customer can be stopped before the information flow to the entire customer group is stopped.

- 22. A method according to patent claim 1 in a network where one information flow is transmitted to several customers, c h a r a c t e r i z e d by storing data concerning the service session of a customer group and using the data relating to at least one previous service session of the current customer group when determining the value of the control parameter during the current service session.
- 23. A system for controlling service provision in a telecommunications network including customer terminals (CT), used by customers for receiving services, at least one server (SP) for offering services to the customers, and control means (CU) for controlling the provision of the service to a customer, the system comprising
- first means (SP) for providing the service by transmitting information to the customer terminal,
- second means (CT) for making customer-specific payments for the service and sending information about said payments to the control means,
- character i zed in that the system further comprises third means (SP) for informing the control means of the current price of the service, and that said control means comprise
- first control means (CHL) for maintaining at least one control parameter whose value is dependent on service price data and on payment data,
- comparison means (CHL) for comparing the value of a control parameter to a first predetermined threshold value (TT), and
- second control means (CHL, CLU2) for stopping the provision of the service when the value of the control parameter has reached the first threshold.

# ABSTRACT For SERVICE CONTROL IN A TELECOMMUNICATIONS NETWORK

The invention relates to service control in a telecommunications network which includes customer terminals (CT) and servers (SP) for offering services to the customers. The service is provided by transmitting information to the customer terminal, and the customer pays for the service by sending payment messages. To achieve a versatile control system for controlling the provision of the service, the system maintains a control parameter whose value is dependent (1) on the service price and on the moments of change in the service price, and (2) on the payments made and on the moments in time that the payments are made. The value of the control parameter is compared to a threshold (TT), and the provision of the service is stopped when the value of the control parameter has reached the threshold.